

## Hotel Blackhawk, Bix Bistro Named As TripAdvisor Award Winners

Written by Glenn Kass

Wednesday, 22 May 2013 14:02

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**[HOTEL BLACKHAWK](#) AWARDED [TRIPADVISOR](#) ® CERTIFICATE OF EXCELLENCE: *Davenport*  
*hotel achieves prestigious status for second consecutive year***

DAVENPORT, IA – [Hotel Blackhawk](#) is pleased to announce that it has earned a 2013 [TripAdvisor](#)

® Certificate of Excellence Award – the second consecutive year it has earned the honor.

The prestigious award honors hospitality excellence and are given only to establishments that consistently achieve outstanding traveler reviews on TripAdvisor®, and is extended to qualifying businesses worldwide. Only the top 10 percent of businesses listed on TripAdvisor® receive this award.

To qualify for the Certificate of Excellence, businesses must maintain an overall rating of four or higher, out of a possible five, as reviewed by travelers on TripAdvisor. Additional criteria include the volume of reviews received within the last 12 months.

“Our company is pleased to again receive this award from TripAdvisor,” said Tim Heim, VP – Marketing, [Innkeeper Hospitality Services](#). “We strive to offer guests a hip and historic experience, and repeating this recognition shows the hard work of our team at Hotel Blackhawk is continuing to translate into positive traveler reviews on TripAdvisor.”

TripAdvisor® is the world's largest travel site, enabling travelers to plan and have the perfect

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trip. TripAdvisor® offers trusted advice from real travelers and a wide variety of travel choices and planning features with seamless links to booking tools. TripAdvisor®-branded sites make up the largest travel community in the world, with more than 50 million unique monthly visitors, and over 60 million reviews and opinions.

Hotel Blackhawk re-opened December 15<sup>th</sup>, 2010. The hotel retains its 98-year-old historic character while featuring modern conveniences throughout the 130 guestrooms and extended-stay suites, six meeting rooms and up to 300-person banquet capacity in the signature Gold Room.

Other features include wireless internet, a fitness center, business center, swimming pool, hot tub, Spa Luce (lu-CHAY), Milan Flower Shop, the Bix Bistro restaurant, the Beignet (been-YAY) Done That coffee shop and Blackhawk Bowl & Martini Lounge. The hotel is part of the Autograph Collection ( [www.autographhotels.com](http://www.autographhotels.com) ) and the Historic Hotels of America network ( [www.historichotels.org](http://www.historichotels.org) ).

For more, visit

[www.hotelblackhawk.com](http://www.hotelblackhawk.com)

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(Search: Hotel Blackhawk).

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**BIX BISTRO EARNS TRIPADVISOR® SERVICE EXCELLENCE AWARD: Hotel Blackhawk**  
***restaurant continues to complement diner's experience***

DAVENPORT, IA – [Hotel Blackhawk](http://www.hotelblackhawk.com) is pleased to announce that its on-site restaurant – [Bix Bistro](http://www.bixbistro.com)

– has earned a 2013

[TripAdvisor](http://www.tripadvisor.com)

® Service Excellence Award.

The prestigious award honors service excellence and are given only to establishments that consistently achieve outstanding traveler reviews on TripAdvisor®, and is extended to qualifying businesses worldwide. Only the top 10 percent of businesses listed on TripAdvisor® receive this award.

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To qualify for the Service Excellence award, businesses must maintain an overall rating of four or higher, out of a possible five, as reviewed by travelers on TripAdvisor. Additional criteria include the volume of reviews received within the last 12 months.

It also marks the second major recognition for the restaurant itself. In 2012, Bix Bistro received the Wine Spectator Award of Excellence for its wine selection and theme.

“Bix Bistro is pleased to receive a TripAdvisor Certificate of Excellence,” said Deanna Jensen, General Manager at Hotel Blackhawk. “We strive to create memories for our guests, and this accolade is evidence that our hard work is translating into positive reviews on TripAdvisor.”

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